



## Parent and Community Issue Resolution

In accordance with our core values of Mutual Trust, Mutual Respect, Compassion, Integrity and Resilience, Pathways in Education is committed to engaging in a positive conflict resolution process whenever issues between the school, community, and our families arise. If you have a concern you would like to be addressed, please reach out to help us resolve the situation through the following process:

<p>Step 1: Talk to Staff Member Involved</p>	<p>Whenever possible, we encourage parents to have an open, honest conversation with staff members to resolve any concerns that arise. If you do not have a Pathways in Education staff member's contact information, please reach out to one of the following telephone numbers for each of our campuses:</p> <p>Avondale Campus: (773) 588-5007  Humboldt Park Campus: (773) 804-8866  Brighton Park Campus: (773) 579-1220  Ashburn Campus: (773) 434-6300</p>
<p>Step 2: Notify School Leadership</p>	<p>If you are unable to successfully resolve your concern after speaking with the individual staff member, please request a meeting with a member of our Leadership Team:</p> <p>Principal: Tom Nickels - 312-513-9070, <a href="mailto:tnickels@pathwaysedu.org">tnickels@pathwaysedu.org</a>  Assistant Principal (Avondale): Miles Wieting - 773-815-0400, <a href="mailto:mwieting@pathwaysedu.org">mwieting@pathwaysedu.org</a>  Assistant Principal (Humboldt Park): Brittany Barsevick -773-999-5625, <a href="mailto:bbarsevick@pathwaysedu.org">bbarsevick@pathwaysedu.org</a>  Assistant Principal (Brighton Park): Jessica Raiser - 312-576-3370, <a href="mailto:jraiser@pathwaysedu.org">jraiser@pathwaysedu.org</a>  Assistant Principal (Ashburn): Joe Duffy - 312-841-6991, <a href="mailto:jduffy@pathwaysedu.org">jduffy@pathwaysedu.org</a></p>
<p>Step 3: Notify the School Board</p>	<p>If you are unable to successfully resolve your concern after contacting the school's Leadership Team, you have the option of contacting the Pathways in Education Illinois School Board at the following address:  <a href="mailto:pie-ilboard@pathwaysedu.org">pie-ilboard@pathwaysedu.org</a></p>
<p>Step 4: Contact the Office of Innovation and Incubation</p>	<p>If your questions or concerns are not adequately resolved by school leadership or the School Board, please contact the Office of Innovation and Incubation at 773-553-1530.</p>